2009 Credit Union Protection Webinar Series

Partners in managing risk

Less risk means more reward and credit unions across the country are looking for ways to reduce their risk. We can help.

CUNA Mutual's 2009 Webinar series focuses on the industry's hottest topics. Our sessions are designed to help credit unions improve the management of their risk. In 2009, we'll cover topics from technology risks to robberies. We're offering more educational sessions than ever before. Participate in these Webinars to:

- Understand the latest industry risk trends impacting financial institutions
- Learn ways to prevent losses and insure against the risks

These complimentary Webinars are developed exclusively for our Credit Union Bond policyholders. The sessions are 60 to 75 minutes in length. Individual session times are available at www.cunamutual.com/cuprotectionwebinars.

2009 Schedule

NEW TECHNOLOGY DRIVES EMERGING RISKS

Wednesday, January 21

Technology is advancing at lightning speed and impacts every aspect of business and personal transactions. Accompanying technology risks are emerging at nearly the same pace. Credit unions can mitigate these risks by implementing fraud prevention controls and practices. Join CUNA Mutual in a discussion about emerging risks and learn about remote deposit capture, online deposits, online account opening & funding, and other risks on the horizon.

SPAM, SHAMS, AND OTHER SCAMS

Wednesday, February 11

Fraud takes on many forms and surrounds us daily. Some marvel at the ingenuity of these activities, but until you've been on the losing end, it's difficult to realize the impact. Damage to members' accounts is a tough reality that happens too often. Learn how to stay alert, spot, and prevent the latest scams aimed at you and your members.

DEVELOPING A CU SAFETY PROGRAM

Wednesday, March 11

Developing a safety program should address immediate needs and provide for on-going, long-lasting worker protection, especially in light of changes in the workplace. Learn how to ensure that your program anticipates, identifies, and eliminates conditions or practices that could result in employee injuries and illnesses.

IT'S NOT A PLAN WITHOUT TESTING IT! (DISASTER RECOVERY)

Wednesday, April 22

For many businesses, continuing operations would be nearly impossible if a disaster critically damaged their building and/or its contents. A successful business continuity management program involves a strategy, an up-to-date plan, trained personnel, and testing. Attend this session to learn what actions you should take now to prepare for and recover from disasters.

How to register:

Go to www.cunamutual.com/CUProtectionWebinars.

- A user ID and password is required to register on the Protection Resource Center. If you don't have a user ID and password, click on "Welcome" and then select "New User Registration" to continue.
- You will receive an immediate e-mail confirmation after you register.
- Additional registration information and support materials will be sent prior to the Webinar session.
- Note: Registration opens 45 days prior to the live session scheduled date.

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INSURANCE • SERVICES • ASSET MANAGEMENT

HIRING VENDORS – THE INDEPENDENT CONTRACTOR EXPOSURE

Wednesday, May 13

You can outsource the work, but you can't outsource the responsibility. Relationships with third-party vendors can expose credit unions to greater risk – from both a legal and reputation standpoint. In this session, we'll discuss contractual considerations and insurance requirements related to work and agreements with third-party vendors.

WHAT YOUR SUPERVISORY COMMITTEE SHOULD DO FOR YOU

Wednesday, June 10

Credit unions operate in a complex environment -- it's full of rules, regulations, and best practices. This session discusses the roles and responsibilities of the Supervisory Committee, as outlined by NCUA. We'll focus on the non-financial institution professional serving on your board and committee.

MAKE IT 20s AND 10s (ROBBERY)

Wednesday, August 12

Outsider crimes can have an extremely negative affect by threatening assets, employees, and members. While these events are infrequent, they are growing and can be potentially violent and traumatic. Learn how to prepare the physical security of the branch, and know what to do in the event of a robbery and what to expect regarding media and law enforcement authority intervention.

CYBER LIABILITY

Wednesday, September 30

Reported data breaches have increased 69% in the last year, and the cost incurred by businesses for a single data breach averaged $6.3M in 2007. Litigation threats from cyber liability breaches have never been higher, as credit unions must comply with existing and emerging privacy and data security laws and regulations. Find out how your credit union can identify emerging cyber risk exposures and liabilities, uncover the limitations of traditional insurance, and protect itself with new cyber liability insurance programs in this sixty-minute session.

DISCRIMINATION DOES NOT DISCRIMINATE

Wednesday, October 14

Most employers are anxious when faced with discrimination or harassment complaints, and with good reason. Such complaints can lead to workplace tension, investigations, and even costly legal battles. Learn how you can prepare your credit union to do a better job of proactively preventing and addressing complaints before they become losses.

EMPLOYEE DISHONESTY – KEEPING IT OUT OF YOUR CREDIT UNION

Tuesday, November 10

Going hand-in-hand with tough economic times, employee theft robs businesses of billions of dollars a year. When dishonest employees have your trust, an opportunity (easy access to cash/checks), and can rationalize their actions ("just this one time"), a powerful temptation is created. Find out how credit unions are being impacted and learn what you can do to reduce employee dishonesty in your credit union.

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Missed a session?

Visit our Webinar library in the Protection Resource Center at www.cunamutual.com to access a recorded session of any Webinar. Recorded sessions, along with past Webinars, are available anytime after the live session date.

For more information:

Simply contact the Credit Union Protection Response Center at 800.637.2676 or email us at cuprotection@cunamutual.com.

CUNA Mutual Group is a leading provider of financial services to credit unions, their members, and valued customers worldwide. With more than 70 years of market commitment, CUNA Mutual's vision is unwavering: to be a trusted business partner who delivers service excellence with customer-focused, best-in-class products and market-driven innovation.

Visit **www.cunamutual.com** or call 800.356.2644 for more information.

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